

### Your safety, our priority





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#### About us

Welcome to R.team, your trusted partner in security and lifeguard solutions. We are committed to protecting lives and providing unmatched safety services for individuals, events, and businesses. With our highly trained team of security guards and certified lifeguards, you can rest assured that safety is our top priority.

Your safety is our mission.



At R.team, our core values define who we are and guide everything we do. Integrity is the foundation of our approach, fostering trust and honesty in all our interactions. We take pride in our professionalism, ensuring a high level of competence and conduct at all times. Dependability is at the heart of our services, as you can count on us to consistently deliver top-quality security and lifeguard solutions. With vigilance, we remain alert to potential risks, responding swiftly to any situation.

### Security

Our customer focus drives us to tailor our services to meet your unique needs, while teamwork and collaboration

ensure a cohesive approach to your safety. We take full responsibility for our actions, continuously seeking improvement to better serve you.







Our security agency comprises highy trained Lebanese agents who are equipped with professional uniforms, hand metal detector, art detector, flashlight, baton, belts, first aid kit, etc...



Respect, adaptability, excellence, empathy, and safety first are not just words but values that guide us in protecting what matters most - your safety and peace of mind.

Our security agents are equipped with the essential skills and knowledge required for their critical role. The training covers various aspects, such as industry best practices, security protocols, conflict resolution, emergency response procedures, observation and surveillance techniques, effective communication, legal and ethical considerations, and customer service

we choose our security agents by looking at:

- Physical fitness
- communication
- Perfect training
- Good health
- Others..







At our esteemed company, we take pride in having certified instructors who play a crucial role in training our security guards.

Roukoz Hobeika and Richard Chlela are two partners and experienced professionals bring their expertise and industry knowledge to ensure that our guards receive the highest level of training. With comprehensive programs covering various security techniques, emergency response, and conflict resolution.





## Lifeguard

Lifeguards are highly trained professionals dedicated to ensuring safety in aquatic environments. With their expertise in water rescue, first aid, and vigilance, they protect swimmers from potential risks and respond swiftly to emergencies. Friendly and approachable, lifeguards create a secure and welcoming atmosphere, allowing everyone to enjoy water activities with peace of mind.





Our track record speaks for itself as most of the known and popular resorts and hotels trust our services, relying on our highly skilled guards to ensure their safety and security.

Our clients' satisfaction is our greatest reward. Here's what some of them have to say about our services:

"Security & Lifeguard Solutions provided outstanding security coverage for our corporate event. Their team was highly professional and attentive to detail."

"Thanks to Security & Lifeguard Solutions, we have a safe and enjoyable pool area for our residents. Their lifeguards are always vigilant and friendly."



# Why Us:

- Customized Solutions: We understand that each client's needs are unique, and our solutions are tailored accordingly.
- Experienced Team: Our security agents bring years of experience and expertise to every assignment, ensuring top-notch service.
- Proactive Approach: We prioritize proactive security measures, minimizing potential risks and maximizing protection.
- Exceptional Customer Service: Our agents not only focus on security but also offer friendly and courteous customer service.

Safety is our top priority. We have robust safety protocols in place for various situations, ensuring effective responses to emergencies. Our security guards and lifeguards are equipped with state-of-the-art technology and tools to support their duties effectively.





To stay at the forefront of the industry, we embrace cutting-edge technology and innovative solutions that enhance our security and lifeguard services. Our continuous investment in technology enables us to adapt to evolving safety challenges effectively.

At R.team, we are committed to delivering exceptional security and lifeguard services tailored to meet the unique needs of our clients. Here are some key highlights that set us apart:

Mission and Values: Our mission is to provide unparalleled safety and security solutions while upholding the highest standards of professionalism, integrity, and customer service.

Key Achievements: Over the years, we have been honored with multiple awards for excellence in security and lifeguard services. Our team's dedication and expertise have earned us recognition as leaders in the industry.

Client Success Stories: We take pride in the success stories of our clients, whose positive experiences with our services speak volumes about our commitment to excellence. From preventing security breaches to ensuring the safety of swimmers, we have consistently delivered results that exceed expectations.



Team Introduction: Meet the talented individuals who make up our team of security agents and lifeguards. With years of experience and specialized training, our team members are equipped to handle any situation with professionalism and skill.

Service Offerings: From event security and crowd management to waterfront safety and rescue services, we offer a comprehensive range of solutions to meet our clients' diverse needs. Our customizable services are designed to provide peace of mind and ensure the safety and well-being of all.

Contact Information: Ready to learn more about how R.team can meet your security and lifeguard needs? Contact us today to schedule a consultation.